

Storm Support Resources:

Storm Resource Links:

- Report Damage: Visit [Louisville Metro 311](#) or dial 311 or download their mobile app.
- Report Downed Power Lines: Visit [LG&E-KU](#) or dial 911 if it is an Emergency situation.
- [Jefferson County PVA](#) is considering the damage for a reduction in value on properties that have been affected by the storm. For more information, please contact Colleen Younger's office at 502-574-6357.
- Louisville Water Company: [Report a Problem](#)
- Need to contact a department at the [City of Jeffersontown](#) or dial 502-267-8333. For emergencies, please call 911.
- Report Storm Damage (Non-Emergent Question): Please text Jeffersontown Police along with a photo or video of the damage. Jeffersontown Police will share that with the Jeffersontown Public Works Department to get assistance in a timely manner. Text 502-267-0503. For emergencies, please dial 911.
- The Information Technology Disaster Resource Center is a large technology organization with volunteers who provide amazing support during times of disaster. They offer temporary solutions to businesses that may have lost all of their technology equipment due to flooding. They can sometimes offer temporary cell phones or charging stations, etc. Check out more on their website: [ITDRC | Information Technology Disaster Resource Center](#)
- [Disaster Help Desk for Businesses](#)
- [Disaster Response Toolkit](#)

A Message from LG&E

LG&E crews and support personnel will be working around the clock to restore service safely and as quickly as possible for customers impacted by this week's storms. Multiple rounds of heavy rainfall are expected through the weekend, and flooding will become more widespread later in the week as additional storms move across our community.

First and foremost, LG&E says keeping the community safe is the priority. Please follow the tips below to help keep you and your family safe and prepared.

- **Downed Power Line Safety:** High winds can bring down trees and power lines. Please remember to **stay far away** from any downed wires. Always assume they're live and dangerous. Keep everyone away and call LG&E immediately to report them: 502-589-1444 or 800-331-7370 (fast path 1-1-3)

- **Stay informed:** Keep up with the latest weather alerts (and be sure to keep your phone charged and notifications on at night) and download the utility's [mobile app](#). It's the easiest way to report and track outages.
- **Ready your emergency kit:** Having an emergency kit handy is always a good idea. Here are some essential items to include:
 - Flashlights with extra batteries.
 - A battery-operated weather radio (a NOAA weather radio is ideal).
 - A first-aid kit with any necessary medications.
 - Water and nonperishable food.
 - A fully charged power bank for your phones and devices.

Visit lge-ku.com/storm for more safety and preparedness tips.

Member Reported Immediate Needs:

- **Temporary Storage Solutions** – Many businesses have reached out about needing space to store exposed products and inventory. If you have storage space available for businesses to borrow or rent temporarily, please contact us.
- **Temporary Office/Conference Space** – If you have office space available for businesses to borrow or rent temporarily, please contact us.

As we continue to learn about available resources, we're happy to connect those in need with the support they require.

Temporary Office/Conference Room Space:

Adventure Christian Church:

3321 Ruckriegel Parkway

Louisville, KY 40299

Contact: Brad McMahan

brad@adventureky.org

502-593-9961

Resources Available: Office/Conference Room, Access to WIFI, Print, Copy, Fax, and Email

The Jeffersonian & Tway House:

Contact: Carolyn Webb

Email: cwebb@jeffersontownky.gov

Phone: 502-267-8333 Ext. 270

Meeting Space/Conference Room Availability

Bill Young Memorial Foundation:

If you need assistance in beginning your recovery efforts, please contact the Bill Young Memorial Foundation at 502-417-4432 or billyoungmemorialfoundation@gmail.com.

Businesses should remain cautious of scams offering fake repair services, insurance assistance, or fraudulent donations. Always verify the legitimacy of service providers through trusted local authorities or industry associations.

